

# Shipping policies

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For normal residential/small business accounts, devices will be shipped within 7-10 days of the order.

Our normal shipping time is 7-10 days. We ship using USPS (2-3 day).

Once you receive the shipping e-mail with tracking number, that means your adapter has gone out and you should have it within 2-3 days.

If you have any questions regarding this, please feel free to email [support@voipo.com](mailto:support@voipo.com).