

# How can I stop my account balance from going negative?

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You can setup and use our auto replenishment feature. This will allow you to maintain a positive balance so your calls and service will always be available since VOIPo's reseller program is all prepaid. Once your balance hits \$1.00 you are able to specify a replenishment amount you wish for us to charge your credit card on file and credit your balance. You can locate this feature inside of your Reseller Control Panel, simply navigate as follows: Billing -> Auto Replenishment.