

Is VOIPo compatible with a soft phone?

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In order to use a soft phone with VOIPo service, you must have, at least, speakers and a microphone. A headset works best as it decreases a lot of the echo that you would otherwise hear.

Recommended Softphones:

Zoiper - <http://www.zoiper.com/>

X-Lite - <http://www.counterpath.com/x-lite.html>

To retrieve your BYOD/softphone credentials for your own equipment or software:

- 1) Log in to your VPanel at account.voipo.com
- 2) Click the tab labeled "Features".
- 3) Click on the "Softphone/BYOD" link.

We can only provide the necessary SIP credentials for our BYOD server. We can not assist you in troubleshooting software or devices that are not provided by VOIPo.

The Softphone / BYOD server does not allow outgoing International calls unless whitelisted via "[International Calls](#)".