Can I login to one of my customers accounts?

You can login to one of your customers accounts simply by logging into your Reseller Control Panel and navigating as follows: Accounts -> [Click on Applicable Account Username] -> Control Panel Login. You will then be able to click the button "Login to Account" which will then put you into the customers account. You will also be able to click at the top "Admin Login" once logged into the customers account to return back to your administration account.