

Call Blocking (Custom Inbound Route)

Saved From: <https://voipo.com/help/article/call-blocking-custom-inbound-route-66.html>

Route calls based upon your own unique criteria, all from the comfort of your web based vPanel account (located under Features -> Call routes-Incoming). Add specific numbers to route, define groups/contacts, or create your own custom rules (such as, 555*, this will route all numbers from area code 555)

One of six actions can be specified for the "Call Route" defined.

- 1) Whitelist (always accept calls from this 'call route')
- 2) Blacklist (blocks the call for the defined 'call route')
- 3) Busy Signal (sends the 'call route' to a busy signal)
- 4) Disconnect (play a disconnect message)
- 5) Voicemail (send the caller directly to your voicemail)
- 6) Forward (allows you to forward the call to an alternate number)

Global settings such as Block all calls [marked as Private](#) or [Block all Unknown calls](#), and [blocking International calls](#) are available under the Feature section of your VOIPo vPanel.