

# Network Failover Forwarding

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Did the kids bring down the home Internet again? With Failover Forwarding, simply specify an alternative contact number and our system will automatically forward calls anytime you've lost connection to our network. By default Failover is set to forward inbound calls to the VOIPo Voicemail system.

From your vPanel Account Management Tool [account.voipo.com](https://account.voipo.com)

- 1) Click on "Features"
- 2) Select "Failover" on the left column
- 3) Select your preference of either "Voicemail" or "Phone Number"
  - 4) If selecting "Phone Number" specify the number in the field " Failover Forward Number" (no spaces/dashes)
  - 5) Click "Update" to save your changes