

How do I register my E-911 address?

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Upon the completion and processing of your sign up, you must log into our vPanel Account Management Tool and manually update your E-911 address information. Please follow the steps below to update your E-911 address:

- 1) Log into your vPanel Account Management Tool (account.voipo.com)
- 2) Click the "Account" tab at the top of the page
- 3) Select "E911 Information" in the left column
- 4) Input your full name/address and click "Update"
- 5) You will be given the option to choose the correct address that is registered with our E-911 carrier
- 6) Choose the address and click Update to save this information

Your E-911 address is now configured. You would want to change this information when you use your VOIPo service away from the address that was saved initially.